

GENERAL PURCHASING CONDITIONS

1. Content of the contract

We accept orders mainly via the web, by email, telephone and facsimile. As long as Dental Gallery does not confirm an order expressly, shipment or postage of the goods is considered to be acceptance of the order. After processing and postage of an order, cancellation can only be effective by means of return of the goods in good standing. Good standing implies that the product has not been used and tampered with, no deep scratches and indentations are found on metal tubing. Products need to be checked at delivery for damages and visible defects. Damaged products need to be returned via the same delivery method. Product classification and prices listed in the Dental Gallery pricelist were valid at the time of publishing; however we reserve the right to change them without prior notice. All orders are provided with a quotation and invoiced accordingly. Value added tax (VAT) is not included in the price.

2. Payment

The quotation and invoice is provided to the customer. The price stated in the invoice is binding. Unless otherwise agreed in writing, the price shall include postage and packaging. Payment is made prior to postage and delivery of goods. Payment is made electronically to the bank account of Dental Gallery.

3. Retention of Title

All goods remain the property of Dental Gallery until all claims or invoices have been settled. We retain our property rights and copyrights to documents and goods supplied by us.

4. Certification

All products are certified by the highest European standard. Certification can be viewed on the Dental Gallery website.

5. Place of jurisdiction-Place of performance

The place of jurisdiction is our place of business. We reserve the right to institute legal proceedings at the client's place of business or at any other permissible place of jurisdiction. South African law shall apply. Subcontractors are regarded as vicarious agents and shall be disclosed to us upon request. Unless otherwise indicated in the order confirmation, our place of business shall be the place of performance.